

AGENDA

STRATEGIC PLANNING COMMITTEE OF THE BOARD OF TRUSTEES

Committee Members

Dr. John P. Hansen, Chair Trustee Neeta Sane Trustee Robert Glaser

Alternate Member

Trustee Zeph Capo

May 10, 2016 3:00 PM

HCC Administration Building 3100 Main, 2nd Floor Auditorium Houston, Texas

NOTICE OF A MEETING OF THE Strategic Planning Committee OF THE BOARD OF TRUSTEES

HOUSTON COMMUNITY COLLEGE

May 10, 2016

Notice is hereby given that a Meeting of the Strategic Planning Committee of the Board of Trustees of Houston Community College will be held on Tuesday, May 10, 2016 at 3:00 PM, or after, and from day to day as required, at the HCC Administration Building, 3100 Main, 2nd Floor Auditorium, Houston, Texas 77002. The items listed in this Notice may be considered in any order at the discretion of the Committee Chair and items listed for closed session discussion may be discussed in open session and vice versa as permitted bylaw. Actions taken at this Meeting do not constitute final Board action and are only Committee recommendations to be considered by the Board at the next Regular Board meeting.

I Call to Order

II Topics For Discussion and/or Action:

- A. Report on Institutional Goals
- B. Institutional Goal Alignment

III Adjournment to closed or executive session pursuant to Texas Government Code Sections 551.071; 551.072 and 551.074, the Open Meetings Act, for the following purposes:

A. Legal Matters

Consultation with legal counsel concerning pending or contemplated litigation, a settlement offer, or matters on which the attorney's duty to the System under the Texas Disciplinary Rules of Professional Conduct clearly conflicts with the Texas Open Meetings Laws.

B. <u>Personnel Matters</u>

Deliberate the appointment, employment, evaluation, reassignment, duties, discipline or dismissal of a public officer, employee or board member to hear complaints or changes against an officer, employee or board member unless the officer, employee or board member who is the subject of the deliberation or hearing requests a public hearing.

C. Real Estate Matters

Deliberate the purchase, exchange, lease, or value of real property for Agenda items if deliberation in an open meeting would have a detrimental effect on the position of the System in negotiations with a third person.

IV Additional Closed or Executive Session Authority:

If, during the course of the meeting covered by this Notice, the Board should determine that a closed or executive meeting or session of the Board should be held or is required in relation to any items included in this Notice, then such closed or executive meeting or session as authorized by Section 551.001 et seq. of the Texas Government Code (the Open Meetings Act) will be held by the Board at that date, hour and place given in this Notice or as soon after the commencement of the meeting covered by the Notice as the Board may conveniently meet in such closed or executive meeting or session concerning:

Section 551.071 - For the purpose of a private consultation with the Board's attorney about pending or contemplated litigation, a settlement offer, or matters on which the attorney's duty to the System under the Texas Disciplinary Rules of Professional Conduct clearly conflicts with the Texas Open Meetings Laws.

Section 551.072 - For the purpose of discussing the purchase, exchange, lease or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the governmental body in negotiations with a third person.

Section 551.073 - For the purpose of considering a negotiated contract for a prospective gift or donation to the System if deliberation in an open meeting would have a detrimental effect on the position of the System in negotiations with a third person.

Section 551.074 - For the purpose of considering the appointment, employment, evaluation, reassignment, duties, discipline or dismissal of a public officer, employee or board member to hear complaints or changes against an officer, employee or board member unless the officer, employee or board member who is the subject of the deliberation or hearing requests a public hearing.

Section 551.076 - To consider the deployment, or specific occasions for implementation of security personnel or devices, or a security audit.

Section 551.082 - For the purpose of considering discipline of a student or to hear a complaint by an employee against another employee if the complaint or charge directly results in a need for a hearing, unless an open hearing is requested in writing by a parent or guardian of the student or by the employee against whom the complaint is brought.

Section 551.084 - For the purpose of excluding a witness or witnesses in an investigation from a hearing during examination of another witness in the investigation. Should any final action, final decision, or final vote be required in the opinion of the Board with regard to any matter considered in such closed or executive meeting or session, then such final action, final decision, or final vote shall be at either:

A. The open meeting covered by this Notice upon the reconvening of the public meeting, or

B. At a subsequent public meeting of the Board upon notice thereof, as the Board shall determine.

- V Reconvene in Open Meeting
- VI Adjournment

CERTIFICATE OF POSTING OR GIVING NOTICE

On this 4th Day of May 2016, this Notice was posted at a place convenient to the public
and readily accessible at all times to the general public at the following locations: (1) the
HCC Administration Building of the Houston Community College, 3100 Main, First Floor,
Houston, Texas 77002 and (2) the Houston Community College's website: www.hccs.edu.

Posted By:

Sharon R. Wright Director, Board Services

REPORT ITEM

Meeting Date: May 10, 2016

Strategic Planning Committee

ITEM # ITEM TITLE PRESENTER

Α.

Report on Institutional Goals

Dr. Cesar Maldonado Dr. Kimberly Beatty

DISCUSSION

Update on Chancellor goals.

DESCRIPTION OR BACKGROUND

The Board of Trustees has identified and approved goals for the Chancellor. This update will demonstrate progress toward completion of goals in each domain.

FISCAL IMPACT

THECB provides funding to colleges based upon a funding model dependent upon factors to include success and completion.

STRATEGIC ALIGNMENT

1. STUDENT SUCCESS

B. Improve the student experience

2. ORGANIZATIONAL STEWARDSHIP

A. Ensure that the strategic plan serves as the basis for funding

ATTACHMENTS:

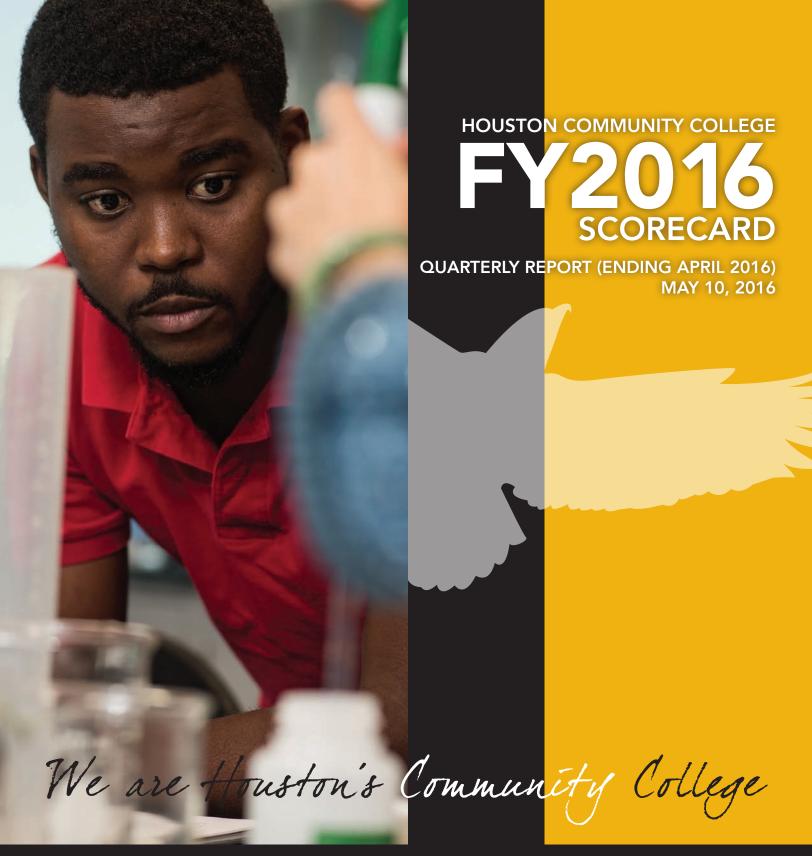
Description
Performance Scorecard

Upload Date Type

5/4/2016 Attachment

This item is applicable to the following:

Central, Coleman, Northeast, Northwest, Southeast, Southwest, District



Learn here. Train here. Improve here. | hccs.edu | 713.718.2000



SCORECARD

1. PARTICIPATION

Recognizing the shifting demographics in our city, Houston Community College (HCC) will be recognized as a leader in providing access and opportunity for traditional and non-traditional learners. HCC is committed to enhancing the educational experiences of students by enrolling a larger student body.

1.1 INCREASE ENROLLMENT BY 2%	% COMPLETED GOAL	<mark>7</mark> 9.3% 100%	
1.2 INTEGRATE INTO STRATEGIC PLAN	COMPLETED COMPLETION DATE	12/17/15 12/31/15	
1.3 ESTABLISH TARGETS ACROSS INSTITUTION	% COMPLETED GOAL	<mark>95</mark> % 100%	
1.4 DEVELOP AN ENROLLMENT MANAGEMENT STRATEGY	% COMPLETED GOAL	50% 100%	





2. SUCCESS

Recognizing the opportunity to enhance retention and completion rates for students in higher education, HCC seeks to develop additional programs and services designed to encourage degree completion and insure student success in current and future work environments.

2.1 2% COMPLETERS	% COMPLETED GOAL	30% 100%
2.2 3% TRANSFERS	% COMPLETED GOAL	85% 100%
2.3 1% PERSISTENCE	% COMPLETED GOAL	76.9% 74.2% 2.7% ABOVE TARGET
2.4 ACHIEVE STABILITY AND BUILD A STRONG STUDENT SERVICES TEAM	% COMPLETED GOAL	50% 100%
2.5 STREAMLINE FINANCIAL AID AND REGISTRATION PROCESSES	% COMPLETED GOAL	75% 100%
2.6 ENSURE A STUDENT FRIENDLY COURSE SCHEDULE	% COMPLETED GOAL	100%
2.7 PROVIDE WEEKEND COURSES TO ACCOMMODATE WORKING STUDENTS	% COMPLETED GOAL	100%

3. FISCAL & FACILITIES

Recognizing the importance of being fiscally responsible, our healthy financial profile will enable us to maximize internal and external resources using taxpayer dollars most efficiently.

3.1 PRESENT BALANCED END OF YEAR BUDGET AND A CLEAN AUDIT REPORT EACH YEAR				
3.1.1. Obtain clean audit report for FY2015.	% COMPLETED 100% GOAL 100%			
3.1.2. Balance end of year budget for FY2016.	% COMPLETED 67% GOAL 100%			
3.2 INCREASE REVENUES DURING FISCAL YEAR	AR 2016 BY THE AMOUNTS			
3.2.1. Increase revenues from tuition and fees (net) by 2% or \$1.5M.	% COMPLETED 73% GOAL 100%			
3.2.2. Increase federal and state grants by 5%, or \$1.1M.	% COMPLETED 78% GOAL 100%			
3.2.3. Clarify naming policy and secure two donors to fund the naming of a program or physical space.	% COMPLETED PENDING GOAL 100%			
3.2.4. Increase auxiliary lease revenues by 20%, or \$1.1M.	% COMPLETED 55% GOAL 100%			
3.3 ACHIEVE OPERATING EFFICIENCIES IN OF	PERATIONS			
3.3.1. Decrease hiring timeline by 7 days.	% COMPLETED 75% GOAL 100%			
3.3.2. Increase internal capacity for facilities maintenance and reduce reliance on primary vendor by 10% on an annualized basis.	% COMPLETED 25% GOAL 100%			
3.3.3. Reorganize Information Technology department to more efficiently serve the needs of the college, in accordance with study underway by Berkley Research Group.	% COMPLETED 50% GOAL 100%			
3.3.4. Transition to participation in SouthEast GigaPop (SETG) for providing internet connectivity and reduce costs by \$250,000 on an annualized basis.	% COMPLETED 25% GOAL 100%			
3.4 ENSURE APPROPRIATE FINANCIAL CHECKS AND BALANCES, SUPPORTING THE BOARD'S FIDUCIARY RESPONSIBILITIES, INTEGRITY OF PROCUREMENT PROCEDURES	% COMPLETED 75% GOAL 100%			

4. EXTERNAL RELATIONS

Recognizing its mission of serving the community, Houston Community College works to accomplish this goal by leveraging the college's resources to cultivate mutually beneficial partnerships that result in student success and completion.

4.1 INCREASE EXTERNAL PARTNERSHIPS. PROVIDE ASSESSMENT OF CURRENT PARTNERSHIPS AND PROVIDE RELEVANT INFORMATION ON NEW PARTNERSHIPS BY PROVIDING SPECIFIC ASSESSMENT OF BENEFITS TO HCCS. DIFFERENTIATE PARTNERSHIPS BY CATEGORY.	% COMPLETED 40% GOAL 100%
4.2 INCREASE VISIBILITY STATEWIDE THECB AND TEA COMMITTEES THAT IMPACT HCC FUNDING AND OPERATIONS AND DEMONSTRATE HOW VISIBILITY TRANSLATES TO BENEFITS FOR HCC.	% COMPLETED 40% GOAL 100%
4.3 INCREASE STATE AND NATIONAL RECOGNITION OF HCC AS RELATED TO STUDENT SUCCESS AND COMPLETION	% COMPLETED 40% GOAL 100%
4.4 PROMOTE THE IMAGE OF HCC AS A COLLEGE OF "FIRST CHOICE"	% COMPLETED 90% GOAL 100%
4.5 CONTINUE TO EXPAND FUNDRAISING EFFORT IN PARTNERSHIP WITH HCC FOUNDATION AND ESTABLISH SPECIFIC FUNDRAISING GOALS	% COMPLETED 100% GOAL 100%
4.6 WORK COLLABORATIVELY WITH THE BOARD AND INDIVIDUAL TRUSTEES TO PROMOTE HCC THROUGHOUT THE SERVICE AREA	% COMPLETED 70% GOAL 100%
4.7 IMPROVE MEDIA RELATIONSHIP BY PROMOTING HCC	% COMPLETED 85% GOAL 100%



5. GOVERNANCE & BOARD RELATIONS

Recognizing the significance to be transparent, Houston Community College will strengthen its board governance and open communication practices to ensure shared and timely decision-making and data-sharing in response to changes in external conditions impacting the college and higher education in general.

5.1 IMPLEMENT DASHBOARD CONTAINING RELEVANT AND ACCURATE DATA FOR BOARD ACCESS TO FACILITATE GREATER UNDERSTANDING AND AWARENESS OF INSTITUTIONAL ACCOMPLISHMENTS

% COMPLETED 75%
GOAL 100%

5.2 IMPROVE THE PRESENTATION OF MATERIALS AND INFORMATION TO THE BOARD BY ESTABLISHING AND ADHERING TO TIMELINES AND PROVIDING APPROPRIATE TIME FOR REVIEW

% COMPLETED 50% GOAL 100%

5.3 IMPROVE PUBLIC RELATIONS

% COMPLETED 67.5% GOAL 100%



in awarding Associate Degrees to all minorities



in awarding Associate Degrees to African American students



in awarding Associate Degrees to Hispanic students



in awarding Associate Degrees in all disciplines



in awarding Associate Degrees to Asian American students





HOUSTON COMMUNITY COLLEGE BOARD OF TRUSTEES

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CHRISTOPHER W. OLIVER, DISTRICT IX

CHANCELLOR CESAR MALDONADO, Ph.D., P.E.



ACTION ITEM

Meeting Date: May 10, 2016

Strategic Planning Committee

ITEM # ITEM TITLE PRESENTER

B.

Institutional Goal Alignment

Dr. Cesar Maldonado Dr. Kimberly Beatty

RECOMMENDATION

Approval of aligned goals for the Chancellor, Board and Strategic Plan.

COMPELLING REASON/RATIONALE

Alignment of the Chancellor, Board Committee and Strategic Plan goals will create a consistent approach to achieving positive progress toward institutional success.

DESCRIPTION OR BACKGROUND

The Board of Trustees has identified and/or approved goals for the Strategic Plan, the Board Committees, and the Chancellor. Approval of the aligned model will ensure progress toward common completion metrics.

FISCAL IMPACT

THECB provides funding to colleges based upon a funding model dependent upon factors to include success and completion.

STRATEGIC ALIGNMENT

1. STUDENT SUCCESS

C. Increase student completion

2. ORGANIZATIONAL STEWARDSHIP

A. Ensure that the strategic plan serves as the basis for funding

ATTACHMENTS:

Description Upload Date Type

Presentation - Institutional Goals Alignment 5/3/2016 Presentation

This item is applicable to the following:

Central, Coleman, Northeast, Northwest, Southeast, Southwest, District



Alignment of Committee Priorities and Institutional Goals with Strategic Plan

May 2016



















HCC COMPREHENSIVE STRATEGIC PLAN

IMAGINE HCC 2019













PERFORMANCE GOALS ALIGNMENT

	STRATEGIC PILLARS			
PERFORMANCE GOALS	I. Student Success	II. Organizational Stewardship	III. Performance Excellence	IV. Innovation
1. Participation				
2. Success				
3. Fiscal & Facilities	Θ			
4. External Relations				
5. Governance & Board Relations	$\overline{\bullet}$			•

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Symbol Key





Institutional KPIs

Student Success

- Completion
- Placement

Organizational Stewardship

- THECB Composite Index
- Property Tax Rate Comparison
- Tuition and Fees Rate Comparison

Performance Excellence

- Instructional and Program Recognitions and Awards
- Academic and Workforce
 Accreditations

Innovation

- University Pathways
- CareerPathways
- Innovative approaches to teaching and learning





STRATEGIC PLAN AND INSTITUTIONAL GOAL ALIGNMENT

